



# Tenant Focus

Volume 20, Issue 1 January — February 2026

## RAD Update

The **Auburn Falls** project, consisting of Englebrook, Sierra Hills, Tiara Terrace, and Sunset Ridge, is currently in the pre-development phase. Due to unforeseen circumstances, Auburn Falls is currently on hiatus; once specific timeline updates are available, the RAD team will notify all project residents. Resident engagement meetings are held monthly; all project residents are encouraged to attend as these meetings are the best platform to receive up-to-date information.

**Greenback Grove** is the second Sun River project, and the pre-development process has been initiated. The RAD team is currently working on all pre-development requirements as we prepare to submit our bond and tax credit application for the project. If awarded, the residents of these properties will be notified. The RAD and property management team will look to provide ongoing resident engagement meetings to provide project updates. We are excited to bring RAD to Greenback Grove residents, as the program will help to provide much needed improvements to these properties and units.

## Inside this issue:

RAD UPDATES SHRA CLOSURES	<b>1</b>
KATHY'S RECIPE JOSHUA'S CORNER	<b>2</b>
FSS SAFETY MEETINGS	<b>3</b>
QUARTERLY MEETING FIRE REPORT	<b>4</b>

## Grocery bus trips:

ACC Rides provides 2-way shuttle service to the West Sacramento Walmart each month. Reservations are required as seating may be limited.

Call 916-393-7433 for an application and/or to reserve a seat.

**Next trips:**  
**January 6**  
**February 3**  
**March 3**  
**April 7**



## SHRA Holiday Office Closure

All SHRA offices will be closed December 31, 2025, and January 1, 2026. The property management offices will be open December 29th & 30th, 2025.

SHRA offices will resume normal operations on Monday, January 5, 2026 at 8:00am.

## Resident Emergency Maintenance Instructions

During the office closures, there will be on-call maintenance technicians available for emergency issues only. For emergency maintenance requests, please call: 916-449-1288.

*(Continued on page 2)*

(Continued from page 1)



**Maintenance emergencies include:**

- Toilet Clogged (1 toilet in unit)
- Sink Overflow
- Toilet Overflow
- Carbon Monoxide Detector (Call PG&E first)
- No Gas or Gas smell (Call PG&E first)
- No Water
- No Power
- Smoke Detector
- No Heat (Below 40 degrees)

**ALWAYS CALL 911 FOR LIFE THREATENING EMERGENCIES**

PLAN AHEAD. Make sure you have an extra apartment key, a back-up plan for cooking and other holiday festivities, just in case you experience a maintenance issue that is not considered an emergency. We would like to remind you that we do not respond to lock-outs.

If you falsely report an after-hours emergency, you will be charged a trip-charge AND a 2-hour minimum maintenance fee.

IF YOU HAVE ANY QUESTIONS, call your local SHRA office.

**Kathy's Chicken Crock-pot Dinner**

- 2 lbs. Chicken breast
  - 1 can cream of chicken soup
  - 1 cup sour cream
  - 1 tbsp. Chicken base
  - 1 box Stove top chicken stuffing mix
  - 12 Oz. Can mixed veggies
  - 1/2cup chicken broth
1. Combine the cream of chicken soup, sour cream, chicken base, stuffing mix, and mixed veggies in crock pot and stir well.
  2. Add chicken breast into soup mixture.
  3. Cook on low for 3 1/2 to 4 hours or on high for 2 to 3 hours.
  4. Once done remove chicken and shred it, then return to crock pot and mix again. Serve warm. ENJOY!!!!!!!!!!

**Joshua Notes**

I wish all of you great new year. I hope it may be as well or better then 2025.

Please remember how lucky we are to have the opportunity to live in the great Sacramento area, and blessed with a place to live. There are many unlucky ones that are unhoused and on our streets.

I wish you a very productive year ahead.

Joshua Smith



## Family Self Sufficiency Programs

### SHRA has a successful **Family Self Sufficiency (FSS)**

Program that focuses on residents seeking to become economically self-sufficient. In this program public housing residents, working closely with staff, set an Individual Training and Service Plan (ITSP) which identifies personal goals and outlines specific activities and services to be completed over five years. In addition, the resident establishes an escrow account enabling the family to accumulate income leading to economic self-sufficiency.

Once FSS participants are enrolled, the FSS coordinator will connect them to the appropriate resources and supportive services that align with their personal goals. The resources include but are not limited to, job training, job search, financial assistance, financial literacy, education, childcare, and homeownership. The FSS coordinator will be in close communication with the FSS participants throughout their 5-year contract term to help them complete their goals toward self-sufficiency.

For more information please contact by phone: 916-449-6250 or email: [residentservices@shra.org](mailto:residentservices@shra.org).

**SHRA Community Connect** (Beta) Wi-Fi service is available and FREE to ALL **Marina Vista** and **Alder Grove** public housing residents and guests! Simply use the following instructions to connect all your devices to the Wi-Fi service.

#### **How to Connect:**

Open Wi-Fi settings on your device.

Select **'SHRACommunityConnect'**.

Enter security password: 

**NeglectorPennyRememberPassive**

Sign up/verify with your email address.

Confirm through the email link you receive.

Log on and enjoy FREE Wi-Fi!

For Support:

 Call (571) 406-7446 and leave a detailed message.

The network provider will fix any issues that you may have. Call as needed.



### **Marina Vista / Alder Grove Meeting**

The safety and security meeting is a monthly meeting with residents and property management staff. The meeting is to discuss safety and security measures that include proactive measures, community involvement,

technology and infrastructure, and addressing specific concerns.

The next meetings are January 29<sup>th</sup>, February 26<sup>th</sup>, and March 26<sup>th</sup>, at 5:00 PM

We meet at 240 Seavey Cr.

Come hear about how to access the FREE WIFI.





Sacramento Resident  
Advisory Board  
1725 K ST # 101  
SACRAMENTO CA 95811

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Tenant Advocates  
tenantfocus@sacrab.com  
http://www.sacrab.org  
Phone 916-443-5547

Type address here or use Mail Merge to automatically address this publication to multiple recipients.

**SHRA will be closed  
Dec 31 New Year's Eve ½ Day  
Jan 1 2026 New Year's Day**

## SRAB QUARTERLY MEETING

A **Sacramento Resident Advisory Board** meeting has been set for **1:30 pm, Friday January 30, 2026** at:  
**Comstock Community Café**  
**1725 K Street,**  
**Sacramento, CA 95811**

The meeting will be an in-person meeting.

## Sacramento Fire Departments

### Fires, False Fire Alarms, and Violations

We have recently experienced fires and false fire alarms.

The fires cause property damage to the apartment and to your neighbors' units. The repairs can be costly. And if they were caused by negligence those costs may be passed on to the resident at fault. It is a lease violation if you cannot pay and don't have insurance to cover the damage.

The false alarms result in unnecessary emergency dispatches and disruptions to all residents. Please be reminded that triggering a false alarm due to negligence or avoidable causes, such as smoking inside the unit, excessive smoke from cooking, or tampering with fire safety equipment, is considered a lease violation.

SHRA has informed us that if the Fire Department issues a fine due to a false alarm caused by a resident, the fine will be passed on to the resident responsible. Repeated

violations may result in further lease enforcement actions. To prevent false alarms, please:

- Ensure proper ventilation when cooking
- Do not tamper with or disable smoke detectors
- Avoid activities that generate excessive smoke inside the unit
- Do not smoke in the unit

Remember, the health, safety and wellbeing of all the tenants residing on the premises. Residents are responsible for their actions as well as their guests and visitors. If these actions, whether intentional or due to negligence, result in damages to the premises or any other portion of the development or adversely affect the health, safety or quiet use and enjoyment of the premises, property management will enforce the lease terms. This may include charge backs and/or termination of the lease.